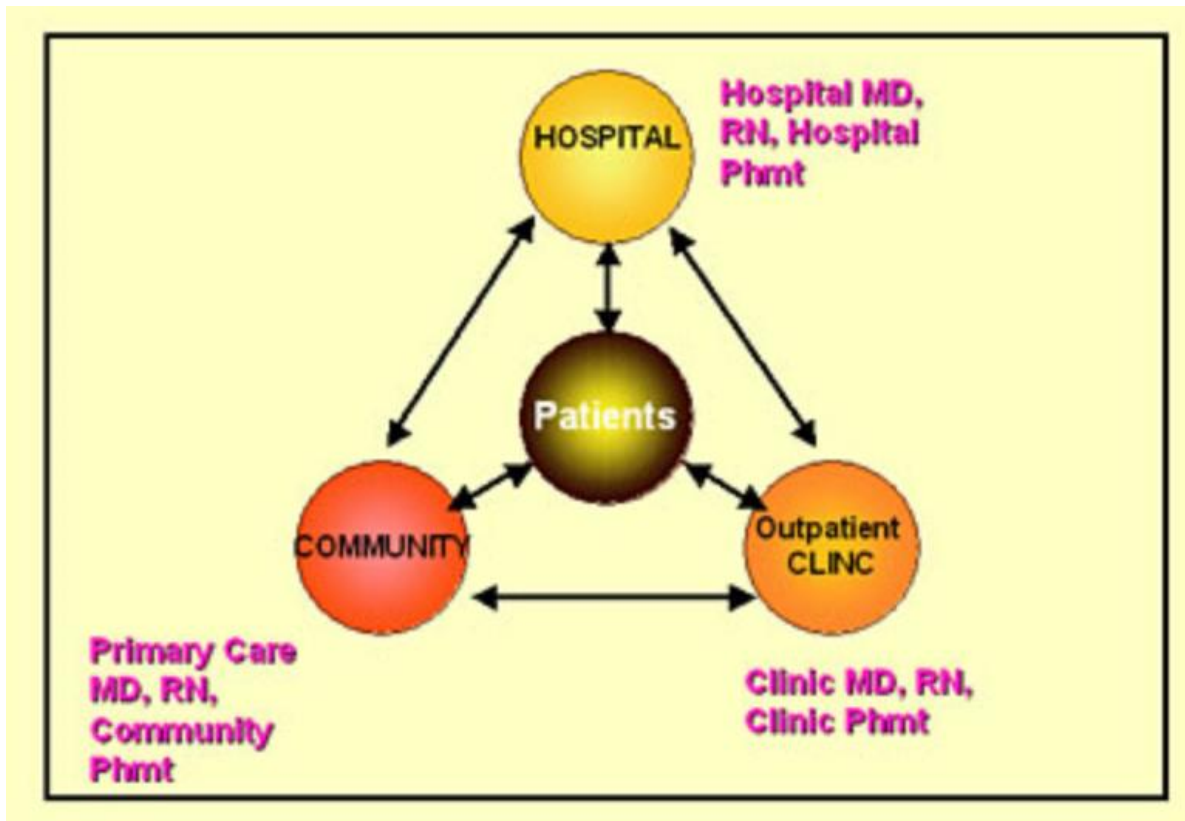


Hospice Medication Reconciliation

Medication Reconciliation is a formal process in which healthcare providers partner with patients and their families to ensure accurate and complete medication information transfer at interfaces of care. This includes admission and discharge from a hospital or changes in care setting, service, or level of care. **It is the most accurate list of all medications a patient is actually taking.**



"What Is Medication Reconciliation?" *What Is Medication Reconciliation? - Medication Reconciliation: A Learning Guide.* N.p., n.d. Web. 12 Mar. 2017.

Medication reconciliation is a 3-step process:

- **Verify** – Collect an accurate medication list
- **Clarify** – Clarify any questions about drug/dose/frequency
- **Reconcile** – Communicate with physician about any identified medication questions or concerns

Goal of Medication Reconciliation

The ultimate goal of medication reconciliation is to prevent adverse drug events and harm to the patient.

Medication Reconciliation at SOC & ROC

Allergies

- Do you have an allergy to or avoid any medications due to side effects?
- What type of reaction do you have?

Prescription Medications

- What prescription medications do you take on a regular basis?
- When do you take them?

Non-prescription Medications?

- What non-prescription over-the-counter medications do you take on a regular basis?
- When do you take them?
- What do you take when you get a headache?
- What do you take for allergies?
- Do you take anything to help you fall asleep?
- What do you take when you get a cold?
- Do you take anything for heartburn?

Herbals, Supplements, Vitamins

- What herbal, natural or homeopathic remedies do you take?
- What vitamins or minerals do you take?
- When do you take them?

Do you use any:

- Eye drops
- Nose sprays
- Puffers (inhalers)
- Medicated lotions or creams
- Medicated patches

Do you receive any:

- Needles (injections)
- Samples from the doctor's office
- Study medications

Do you take any medications on a regular basis for:

- Sleep
- Your stomach
- Your bowels
- Pain

Do you or your doctor recently change or stop any of your medication?

Medication Reconciliation During a Regular Visit

Questions to Monitor Medication Adherence

- Have you taken any new over-the-counter medicines?
- Since the last visit have you missed taking any of your medicines?
- Are you having any side-effects from your medicines?
- Have you stopped taking any of your medicines because you felt worse when you took it?
- Do any of your medicines need to be refilled?
- Do you have someone to pick up your refills?
- Do you need help managing your medicines (i.e. Mediplanner)?

*****Remember to also monitor any dose dependent lab results*****

CAHPS Survey

CAHPS Survey Medication Questions

1. While your family member was in hospice care, **did he or she receive any pain medicine?**
2. Side effects of pain medicine include things like sleepiness. Did any member of the hospice team **discuss side effects of pain medicine** with you or your family member?
3. Did the hospice team give you the **training you needed about what side effects to watch for from pain medicine?**
4. Did the hospice team give you the **training you needed about if and when to give more pain medicine to your family member?**

Narrate the Care with Language Related to the CAHPS Survey

1. I will be talking with you about all of your **side effects of pain medication.**
2. I will be talking with you about **what side effects to watch for from pain medicine.**
3. I will be talking with you about **if and when to give more pain medicine to your family member.**