

MERRIMACK VALLEY HOSPICE

PHARMACY SERVICES

ABOUT OUR PHARMACY

- ▶ **LONG TERM PHARMACY SOLUTIONS**
- ▶ 225 Stedman Street, Unit 27
- ▶ Lowell MA
- ▶ LOCAL PHONE NUMBER 978-458-4000
- ▶ TOLL FREE PHONE NUMBER 888-679-3639
- ▶ LOCAL FAX 978-459-2485
- ▶ TOLL FREE FAX 888-800-3559

PHARMACY HOURS

- ▶ On-call 24 hours
- ▶ MONDAY TO FRIDAY
9:00 AM to 6:00 PM (closed 12-1 for lunch)
- ▶ SATURDAY
9:00 AM to 2:00 PM
- ▶ SUNDAY
Closed

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REFERRAL INFORMATION REQUIRED BY LTPS INFORMATION MUST BE CURRENT IN HW

- | | |
|---|------------------------------|
| ▶ NAME OF NURSE | ▶ PRIMARY PHYSICIAN |
| ▶ PATIENT NAME | ◦ Telephone number |
| ◦ Home address or facility address | ◦ Address |
| ◦ Telephone number | ▶ PRIMARY HOSPICE DIAGNOSIS |
| ◦ Patient DOB & SSN | ▶ ALLERGIES |
| ◦ Patient contact person & relationship | ▶ OTHER CONSIDERATIONS |
| | ◦ i.e. delivery instructions |

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NEW ORDERS

- ▶ Physician/practitioner approved new orders are called to LTPS by the hospice nurse (acting as physician/practitioners agent)
- ▶ Orders can be given to certified pharmacy technician or pharmacist
- ▶ LTC facilities are responsible for ordering medication on a timely basis
- ▶ Prescription requests made by fax/voicemail or received after hours will be process the following business day
- ▶ Medication supply is 10 days for scheduled meds, less for PRNs – consider prognosis when ordering medications and let LTPS know is smaller quantity is needed

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REFILLS

- ▶ LTPS will accept refills requests from MVH nurses
 - Refill/supply requests can be made by voicemail
 - Make sure to specify delivery instructions – same day or next day delivery
- ▶ Patients/family members who call to request a prescription refill will be directed to contact their MVH nurse
- ▶ Remember to plan for refills to avoid extra delivery charges

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Schedule II Controlled Substance “Narcotics”

- ▶ Nurse must notify Pharmacy when a request is made to a practitioner for a Schedule II controlled substance
 - Ordering practitioner may fax the prescription to LTPS - must be marked “hospice patient”
 - LTPS will follow up with practitioner if prescription is not received in a reasonable timeframe
 - Schedule II controlled substances cannot be dispensed without written authorization (via fax)
 - If Comfort Kit will include Roxanol, a request must be made to the practitioner and prescription faxed to LTPS

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Schedule II Controlled Substance “Narcotics”

- ▶ For patients in a Long Term Care Facility (LTCF), prescriptions for a Schedule II controlled substance can be filled in partial quantities (including unit dose) not to exceed a 30 day supply
 - Prescription is valid for period of up to 60 days from the date of issue, unless medication is discontinued
 - LTCF staff will request that LTCF practitioner fax the prescription to LTPS

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Infusion Therapy

- ▶ LTPS provides CADD pumps for use in the home, LTCF and MVH Hospice House
 - Morphine is included in the daily rental fee - Dilaudid & Methadone are additional charges (Dilaudid \$95/gm)
 - Pharmacy must be notified as soon as possible in the event of patient death/discharge or discontinuance of CADD pump
 - LTPS will arrange for pick up of pump
 - MVH nurses must reinforce responsibility for pump pick up to families (pt in home)
 - If family cannot be home at designated time, they must call LTPS (telephone number on pump)
 - Family may be responsible for paying for pump if it cannot be recovered by LTPS (approx. \$700)