

Plan of Care: Volunteer Support

- Volunteer Services must be explained, offered and documented on admission AND reintroduced at a future time when it seems appropriate.
- Most of the time, it can take a few visits to determine if a volunteer would be beneficial.
- Volunteers will NOT be placed any time setting is unsafe or home needs pest extermination.
- Primary reason patients and families benefit from volunteer support: companionship to patient and/or respite for family member.
- The list of other volunteer supports is included in the admission packet.
- Volunteer visits are typically two hours once per week.
- Volunteers may not assist with personal care or transfers.
- Volunteer requests must be completed thoroughly through a quick note on the iPad that is then emailed to the Volunteer Coordinator (Peggy Scavo in York; Jean Carney in MVH). See attached instructions.
- If you are ever unsure about whether a volunteer would be a good fit, please call or email one of the Volunteer Coordinators or the Volunteer Manager, Andrea Kwiatkowski. We're happy to have a conversation about what may be realistic before you make a promise we may not be able to keep.