

Let's Chat: Hospice Notice of Election Timely Filing

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Today's Presenter

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Today's Presentation

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 - Under the **Register** button for this event, you will see the **Presentation** link
- Materials from prior webinars are available
 - Click the **Education** tab, then **Past Events**

Objectives

- To provide an understanding of the instructions outlined in CR8877 pertaining to a timely filed notice of election (NOE)

Agenda

- CR8877
- Timely filed NOE
- NOE scenario
- Q & A

Hospice NOEs

- CR8877 issued on August 22, 2014
- NOEs shall be filed within 5 calendar days after the hospice admission date
 - To be timely, the NOE must have a receipt date within 5 calendar days after the hospice admission date, **and** the NOE must subsequently process and finalize in status/location P B9997

Hospice Timely NOE Exceptions

- The four circumstances for a possible exception are as follows:
 1. Fires, floods, earthquakes, or other unusual events that inflict extensive damage to the hospice's ability to operate;
 2. An event that produces a data filing problem due to a CMS or Medicare contractor systems issue that is beyond the control of the hospice

Hospice Timely NOE Exceptions

3. A newly Medicare-certified hospice that is notified of that certification after the Medicare certification date, or which is awaiting its user ID from its Medicare contractor; **OR**,
4. Other circumstances determined by the Medicare contractor or CMS to be beyond the control of the hospice.
 - Example: Hospice submits NOE timely, but the NOE cannot be processed due to sequential billing as the previous hospice has not finished their billing

Other Circumstance for Late Filed NOE Exception

- Sequential billing issues
 - Another hospice has failed to submit their billing for a previous election
 - Beneficiary revokes and re-admits quickly
 - NOTR is filed in error

Hospice Timely NOE Exceptions

- Exceptional circumstance requests still need to be submitted following the OSC 77 late NOE requirements
 - In addition, report a KX modifier with the Q HCPCS code reported on the earliest dated level of care line on the claim; **AND**
 - Enter remarks explaining the reason for the exception request

Late NOE Exception Remarks

- For fires, floods, earthquakes, or other unusual events that inflict extensive damage to the hospice's ability to operate
 - Remarks must state "Late NOE due to unusual event"
- For an event that produces a data filing problem due to a CMS or Medicare contractor systems issue that is beyond the control of the hospice
 - Remarks must state "Late NOE due to data filing problem"

Late NOE Exception Remarks

- For a newly Medicare-certified hospice that is notified of that certification after the Medicare certification date, or which is awaiting its user ID from its Medicare contractor
 - Remarks must state “Late NOE due to newly certified Medicare hospice”
- For any other circumstances determined by the Medicare contractor or CMS to be beyond the control of the hospice
 - Please state the reason for the late NOE
 - If the late NOE is due to sequential billing either with your own facility (e.g., the patient revokes and re-elects the benefit within a few days) or with another facility
 - Remarks must state “**Late NOE due to sequential billing**”

Scenario



Scenario 1

- Admission date is 08/25/2014
- Original NOE receipt date 08/28/14
- Multiple NOEs submitted for the admission date which were not timely
- Provider remarks- “please allow exceptional circumstance for sequential billing”

Claim Summary Example

```

MAP1151      National Government Services #06014
              SC              CLAIM SUMMARY

                                REMARK PAGE 01
HIC              S/LOC TOB          FROM DTE          TO DTE
PROVIDER         DCN SRCH
PRIMARY REASON  ADMIT DT
SEL             HIC              PROV          S/LOC          REC DT          TOB            ADM DT  FRM DT  THRU DT
              DCN              TOT CHG       TRAN DT PD DT  CANDT          REAS TT  FL  NPC  POST  PAY
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11111111111ABC  090314      090414
              123456789A        12345        P B9997      092414      81D          082514   082514
111111111112ABC  092914      093014
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111111111113ABC  092215      092314
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111111111110ABC  072715
              123456789A        12345        P B9997      111414      81A          082514   082514
111111111119BC   112014      112114
              123454789A        12345        P B9997      010715      81A          082514   082514
111111111118ABC  011215      011315
  
```

PROCESS COMPLETED --- PLEASE CONTINUE

PRESS PF5-SCROLL BKWD PF6-SCROLL FWD PF7-PREV PF8-NEXT PF9-UPDT PF3-EXIT



Claim Summary Example

```

MAP1151          National Government Services #06014
                SC                      CLAIM SUMMARY

                REMARK PAGE 01

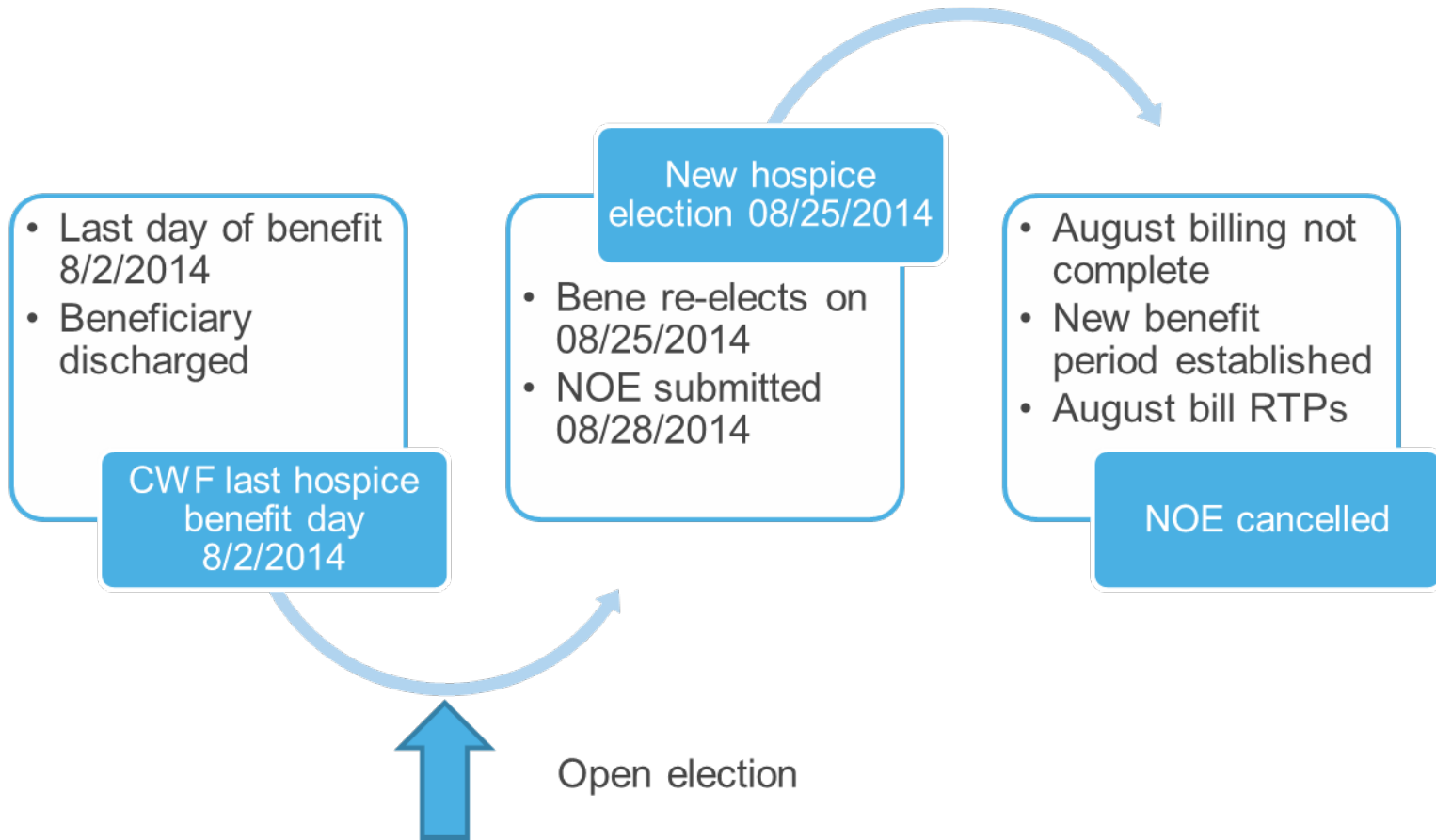
HIC              S/LOC TOB              FROM DTE              TO DTE
PROVIDER         DCN SRCH
PRIMARY REASON  ADMIT DT
SEL             HIC              PROV      S/LOC      REC DT      TOB      ADM DT FRM DT THRU DT
                DCN              TOT CHG   TRAN DT   PD DT      CANDT    REAS TT FL NPC POST PAY
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11111111111ABC  030114    030214    37200
    123456789A   12345      P B9997  070714    813      022514   060114   063014
111111111112ABC 071814    072114    37192
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111111111113ABC 081814    081914    37192
    123456789A   12345      P B9997  102914    81A      022514   080114   080214
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    123456789A   12345      P B9997  082814    81A      082514   082514
111111111119BC  090314    090414    37200
  
```

PROCESS COMPLETED --- PLEASE CONTINUE

PRESS PF5-SCROLL BKWD PF6-SCROLL FWD PF7-PREV PF8-NEXT PF9-UPDT PF3-EXIT



What Happen?



What Should Have Happened?

- Submit an NOTR or a final claim with five calendar days of a live discharge to update the system
- Submit the final claim
- Submit a new NOE for the August 25th admission
- File the claims related to the late NOE with OSC 77 and the KX modifier

What Should Not Happen

- Providers should not submit NOE's to “prove” they attempted to submit the NOE timely
- Providers should not adjust or cancel claims that have been adjudicated by the claims department
- Providers should not cancel and resubmit the claim
 - If you disagree with a claims decision submit an appeal

CERT A/B MAC Outreach & Education Task Force



CERT A/B MAC Outreach & Education Task Force

- A joint collaboration of the A/B MACs to communicate national issues of concern regarding improper payments to the Medicare Program
- Shared goal of reducing the national improper payment rate as measured by the CERT program
- Partnership to educate Medicare providers on widespread topics affecting most providers and complement ongoing efforts of CMS, the MLN and the MACs individual error-reduction activities within its jurisdictions
- **Disclaimer:** The CERT A/B MAC Outreach & Education Task Force is independent from the CMS CERT team and CERT contractors, which are responsible for calculation of the Medicare fee-for-service improper payment rate.

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- Wisconsin Physicians Service Insurance Corporation/J5 and J8

CERT A/B MAC Outreach & Education Task Force

- The CERT Task Force educates on common billing errors and contributes educational Fast Facts to the CMS website
 - CMS MLN Provider Compliance Fast Facts web page
 - <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/ProviderCompliance.html>
 - In addition, the CERT Task Force section on the NGS Medicare.com website provides a link to the CMS MLN Provider Compliance Fast Facts

CERT A/B MAC Outreach & Education Task Force

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- Go to our website, <http://www.NGS Medicare.com>; in the **About Me** drop down box, select your provider type and applicable state, click on **Next**, **accept** the **Attestation**. Choose the **Medical Policy & Review** tab, then choose **CERT**, the **CERT Task Force** link is located to the right of the web page.

■ Task Force Scenarios

- Complying with medical record documentation requirements
- Documenting therapy and rehabilitation services
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CERT A/B MAC Outreach & Education Task Force

- CMS works closely with the CERT A/B MAC Task Force and the CERT DME MAC Outreach & Education Task Force
 - CMS has a web page dedicated to education developed by the CERT A/B MAC Outreach & Education Task Force
 - <http://www.cms.gov/Medicare/Medicare-Contracting/FFSProvCustSvcGen/CERT-Outreach-and-Education-Task-Force.html>

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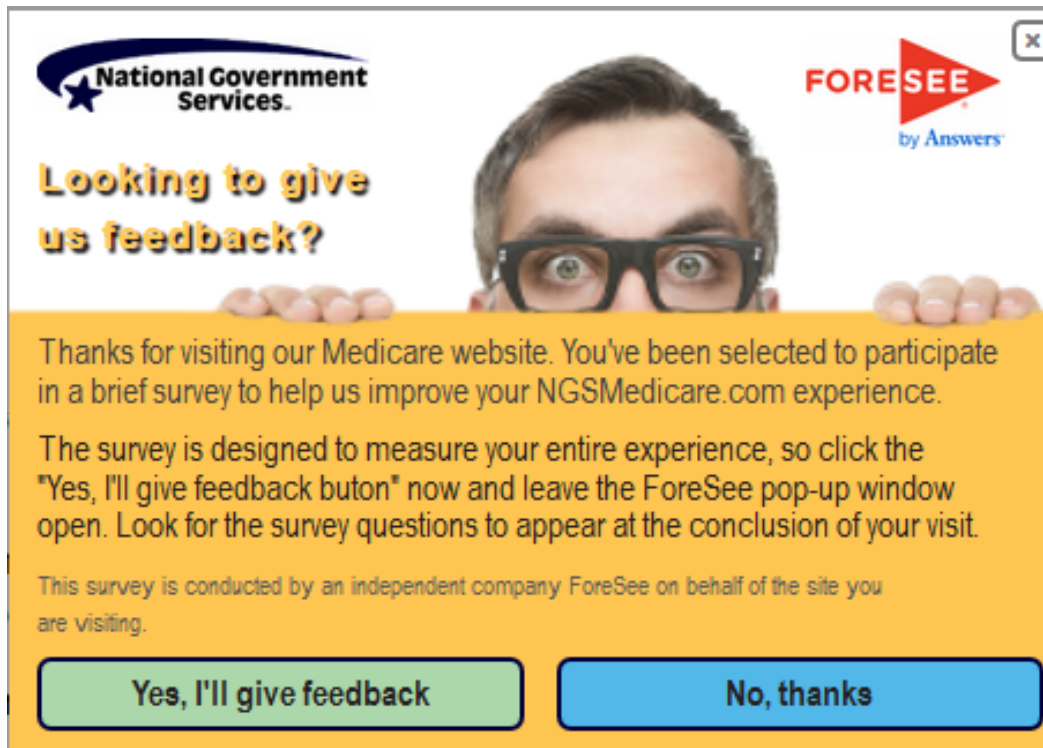
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 - Topic = **Let's Chat: Hospice Notice of Election Timely Filing**
 - Medicare University Credits (MUCs) = **1**
 - Catalog Number = To be provided
 - Course Code = To be provided
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