


**Value-Based Purchasing:
OASIS and Quality**

Which Items and WHY?


Clinical Quality of Care

- Improvement in Ambulation (M1860)
- Improvement in Bed Transferring (M1850)
- Improvement in Bathing (M1830)
- Improvement in Dyspnea (M1400)
- Drug Education on all Medications (M2015)



**Communication, Care Coordination,
Efficiency, and Cost**

- Discharged to Community (M2420)
- Care Management (M2102)
- Acute Care Hospitalization 60 days (Claims Based)
- ER Utilization without Hospitalization (Claims Based)



Patient Safety and Population Health

- Improvement in Pain Interfering With Activity (M1242)
- Improvement in Management of Oral Medications (M2020)
- Prior Functional ADL/IADL (M1900)
- Influenza Vaccine Data Collection Period (M1041) and Influenza Immunization for Current Flu Season (M1046)
- Pneumococcal Vaccine Ever received (M1051) and Reason Pneumococcal Vaccine not received (M1056)



Home Health CAHPS

- Care of Patients
- Communication Between Providers and Patients
- Specific Care Issues
- Overall Rating of Home Health Care
- Willingness to Recommend the Agency



New Measures

- Influenza Vaccination Coverage for Home Health Personnel
- Herpes Zoster Vaccination: Has the patient ever received?
- Advanced Care Planning

*Please establish your agency's HHVBP Point of Contact at HHVBPquestions@cms.hhs.gov

AND...obtain a user account on the CMS Secure Portal at <https://portal.cms.gov/wps.portal/unauthportal/home/>

What To Do Now?

- Get all your points just by submitting data for 3 new measures, this is 30 points and 10% of your Total Performance Score!
- Strive to be a 5 STAR Agency
- Establish agency key indicators and track monthly and quarterly
- OASIS education
- Continuous Performance Improvement



What To Do Ongoing?

- Monitor Key Indicators
- Focus on 3 areas of improvement at a time
- Create an atmosphere of accountability and interdisciplinary care
- Challenge Clinicians, Case Managers, and Clinical Managers to change and shift focus to QUALITY



Agency Case Study

HomeCare of Holland Home

Carolyn Flietstra, BSN, RN
Executive Vice President, Holland Home

About HomeCare of Holland Home

- Founded in 1987
- Not for profit subsidiary of Holland Home, a faith based CCRC in Michigan
- Certified home health agency ADC 250
- 6 county service area

Agency Structure

- Management:
 - Administrator
 - Team Managers (Rehab, Med-Surg, Mental Health, Business)
 - Quality Review RNs
- Field Staff:
 - All disciplines
 - Primary Case Management
 - Remote enabled (EMR, iPhones, printers, document access, pt home delivered supplies)

2011: 3.5 stars

Your Overall Star Rating		Quality of Patient Care		State (MI)		National		Your % Rank	
Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target
Managing Daily Activities									
CCRRF - You/Sup - 1/11 / 12/11 CRRF - 1/11 / 12/11									
55.1%	52.5%	56.7%	55.0%	45.3%	50.0%	55.4%	42.2%	38.2%	
53.6%	53.0%	52.3%	55.5%	57.3%	54.0%	55.3%	54.6%	41.9%	
54.2%	53.0%	63.6%	57.0%	57.2%	50.0%	55.2%	49.8%	43.6%	
Managing Pain and Treating Symptoms									
CCRRF - Reception - 1/11 / 12/11 CRRF - 1/11 / 12/11									
99.1%	99.0%		98.0%	98.4%	98.0%	98.6%	82.8%	45.9%	
100.0%	100.0%		98.0%	98.0%	97.0%	97.8%	99.8%	99.9%	
69.0%	71.0%	71.6%	58.0%	57.5%	60.0%	65.9%	67.8%	71.9%	
98.4%	98.0%		98.0%	97.7%	98.0%	97.9%	84.6%	42.0%	
57.0%	61.0%	62.3%	66.0%	65.9%	63.0%	65.1%	47.6%	40.2%	
Treating Wounds/Preventing Pressure Sores									
CCRRF - You/Sup - 1/11 / 12/11 CRRF - 1/11 / 12/11									
95.8%	92.0%	92.2%	95.0%	95.9%	93.0%	94.2%	82.8%	58.8%	
99.0%	100.0%		98.0%	99.2%	98.0%	98.6%	99.0%	99.8%	
100.0%	100.0%		98.0%	98.2%	98.0%	95.7%	99.0%	99.0%	
98.7%	100.0%		95.0%	95.7%	94.0%	95.0%	99.0%	73.0%	

Fazzi

Value-Based Purchasing: OASIS and Quality

**Free Webinar
December 2015**

A Multi-Faceted Approach to Improvement

- Quality Technology
- Quality Review
- Clinical initiatives
- OASIS Competency
- Targeted Education
- Clinician Level Results
- Overall Strategy

Quality Technology

- **Electronic medical record software**
 - Validates OASIS assessment
- **3rd party OASIS scrubbing software**
 - Identifies OASIS, diagnosis inconsistencies
 - Provides clinical alerts (high risk)
 - Tracks changes in quality review
- **Remote access**
 - OASIS Guidance Manual & other support tools
 - 3rd party clinical data (hospital or physician records, diagnostics)

Quality Review

- **RN Quality Reviewers**
 - Responsible for OASIS and other documentation review and related diagnosis coding for selected visit types
 - ICD-9 and ICD-10 certified (HCS-D)
 - OASIS certified (COS-C)
 - Specialized (rehab, med-surg or mental health)
 - Focus is education, not management

Clinical Initiatives

- Re-hospitalization Prevention
- OTAGO Falls Prevention
- Allen Cognitive
- Palliative Care training for nurses
- Lymphedema program
- Mental Health program

OASIS Competency

- CMS OASIS Manual, Chapter 3
- OASIS FAQs (CMS, OASIS Answers)
- OASIS Walk & therapy-nursing collaboration
- Fazzi OASIS competency testing 4x per year (field, audit, management)
- Targeted education based on Fazzi results

Fazzi Test Result Example

Question					
(M186) Ambulation/Locomotion: Current ability to walk safely, once in a standing position, or use a wheelchair, once in a seated position, on a variety of surfaces.					
Answer					
(C) 2 - Requires use of a two-handed device (e.g., walker or crutches) to walk alone on a level surface and/or requires human supervision or assistance to negotiate stairs or steps or uneven surfaces.					
Correct	Asst/hrs	RNs	Therapists	Managers	Others
97%	100%	92%	100%	100%	
Question					
(M186) Ambulation/Locomotion: Current ability to walk safely, once in a standing position, or use a wheelchair, once in a seated position, on a variety of surfaces.					
Answer					
(C) 3 - Able to walk only with the supervision or assistance of another person at all times.					
Correct	Asst/hrs	RNs	Therapists	Managers	Others
97%	100%	92%	100%	100%	
Question					
(M186) Ambulation/Locomotion: Current ability to walk safely, once in a standing position, or use a wheelchair, once in a seated position, on a variety of surfaces.					
Answer					
(C) 2 - Requires use of a two-handed device (e.g., walker or crutches) to walk alone on a level surface and/or requires human supervision or assistance to negotiate stairs or steps or uneven surfaces.					
Correct	Asst/hrs	RNs	Therapists	Managers	Others
82%	100%	85%	77%	100%	

Clinician Level Results

- Clinical alerts after OASIS submission
- Quality Reviewer feedback, field user corrections
- Individual Fazzi OASIS competency testing score 4x yr
- Benchmark "clinician scorecard" every 12 weeks
- Bonus program

Administration Strategy

- Track rapid cycle results
- Benchmark to others
 - Competency
 - Outcomes
- Target specific outcomes based on early results
- Monitor, monitor, monitor

January, 2016: 5 stars!



Home Health
Quality of Patient Care Star Rating
Provider Preview Report

Based on completed quality episodes with end-of-care OASIS assessment dates from July 1, 2014 through June 30, 2015 and claims data with through dates from April 1, 2014 through March 31, 2015

Rating for Homecare Of Holland Home
Grand Rapids, Michigan
Quality of Patient Care Star Rating
★★★★★ (5.0 stars)

**OASIS Competency Program:
Four Component Summary**

<ul style="list-style-type: none">• Testing:<ul style="list-style-type: none">▪ Measure competency▪ Report on problem areas▪ Determine learning needed▪ Unlimited Testing per user	<ul style="list-style-type: none">• A to Z:<ul style="list-style-type: none">▪ Beginner level training▪ Item by item▪ Includes CMS guidance▪ Quizzing attend of program.	<ul style="list-style-type: none">• Implemented:<ul style="list-style-type: none">▪ Intermediate level training▪ Application based learning▪ Scenario based▪ Quizzing and rationale in every module	<ul style="list-style-type: none">• Walk:<ul style="list-style-type: none">▪ Enhancement Training▪ Beginner or Intermediate▪ Focus on ADLIAA
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Contact Us

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