

Ordering, Referring & Prescribing Overview October 2015



Agenda

- Ordering, Referring & Prescribing (O/R/P) Background
- Enrollment Requirements
- Non-Billing Application/Contract/Resources
- Service Billing Requirements
- Projected Implementation Phase Strategy
- Questions



Ordering, Referring & Prescribing (O/R/P) Background

Ordering, Referring & Prescribing (O/R/P)

□ Background:

- ACA Section 6401(b)
- States must require:
 - All ordering or referring physicians and other professionals be enrolled under the State [Medicaid] Plan as a participating provider; and
 - The NPI of any ordering or referring physician or other professional be specified on any claim for payment that is based on an order or referrals of the physician or other professional.

Enrollment Requirements

Ordering, Referring & Prescribing (O/R/P)

❑ Enrollment Requirements

Providers in the Provider Types listed on this slide will need to enroll with MassHealth at least as an Ordering, Referring, Prescribing (O/R/P) non-billing provider :

- Physician (including interns*, fellows* and residents*)
- Certified registered nurse anesthetist *
- Optometrist
- Clinical nurse specialist*
- Psychologist
- Psychiatric clinical nurse specialist*
- Podiatrist
- Pharmacist *(if authorized to prescribe)
- Certified nurse midwife
- Licensed Independent Clinical Social Worker *
- Dentist
- Nurse practitioner
- Physician assistant*

* non-billing provider enrollment only

Ordering, Referring & Prescribing (O/R/P)

- ❑ Enrollment Requirements, cont.
 - State law (Chapter 118 of the Acts of 2012 and Chapter 10 of the Acts of 2015) requires that these provider types must apply to enroll with MassHealth for at least the purposes of O/R/P in order to obtain and maintain state licensure. This law will go into effect upon promulgation of MassHealth enrollment regulations.
 - State law also requires that providers must apply to enroll with MassHealth for at least the purposes of O/R/P to be included in private insurance provider networks so we will also be coordinating with the Division of Insurance on enforcement of that requirement

Non-Billing Application/Contract/Resources

Ordering, Referring & Prescribing (O/R/P) Resources

- Nonbilling applications and provider contracts are available on the MassHealth website

<http://www.mass.gov/eohhs/provider/insurance/masshealth/aca/aca-section-6401enrollment-information.html>

- MassHealth Approved Provider Bulletins

MassHealth is currently in process of releasing an All Provider Bulletin which will contain information on:

- Denial/ Informational Messages
- Claim Submission Information including provider loops for EDI
- Instructions on Direct Data Entry (DDE)

Ordering, Referring & Prescribing (O/R/P) Resources

Completed and signed Nonbilling Provider Applications

Mail to:

MassHealth Customer Service Center

Attn: Provider Enrollment

P.O. Box 9162

Canton, MA 02021

Service Billing Requirements

Ordering, Referring & Prescribing (O/R/P), Service Billing Requirements

❑ Billing Requirements

- Services that must be ordered, referred or prescribed and require the Ordering, Referring and/or Prescribing providers NPI on the claim
 - Any service that requires a PCC referral
 - Medications
 - Psychological Testing
 - Therapy (PT, OT, ST)
 - DME and Oxygen/Respiratory Equipment
 - Prosthetics and Orthotics
 - Labs and Diagnostic Tests
 - Eyeglasses
 - Personal Care
 - Home Health
 - Independent Nurse
 - Adult Foster Care
 - Adult Day Health
 - Independent Living
 - Non-Emergency Transportation

Ordering and Referring Prescribing(O/R/P) Implementation

- MassHealth is implementing the O&R requirements in three phases

- Phase 1
 - MassHealth will begin providing informational messages on certain claims for dates of service, TBD that do not meet the O&R requirements listed below:
 - The O/R/P provider's NPI must be included on the claim
 - The O/R/P provider must be one of the provider types listed on Slide 5
 - The O/R/P provider must be enrolled with MassHealth, at least as a nonbilling O/R/P provider

O/R/P Implementation con't

– Phase 2

- At a later date, in Phase 2, the claims impacted in Phase 1 will not be payable if they do not meet O&R requirements
- Phase 2 will also impact all claims processed by the Pharmacy Online Processing System (POPS)

– Phase 3

- At a later date, in Phase 3, claims from institutional and facility providers will deny if they do not meet O&R requirements
- Claims for non-emergency transportation will also deny

– MassHealth is preparing guidance for billing providers regarding the ordering, referring and prescribing provider requirements

– Providers that order, refer or prescribe services for MassHealth members should include their NPI on any written orders, referrals and prescriptions

Questions?