



JK Hospice Updates and Open Forum

Ask-the-Contractor Teleconference
January 2014



Today's Presenter

- Emily Fox-Squairs
 - Provider Outreach and Education
 - Syracuse, NY

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No Recording

- Attendees/providers are **never** permitted to record (tape record or **any** other method) our educational events
 - This applies to our Webinars, teleconferences, live events, and any other type of National Government Services educational event

Acronyms

- Please access the Acronyms page on the NGS Medicare.com Web site to view any acronym used within this presentation.

Objectives

- Provide updates to the hospice provider community and provide a forum for questions and answers.

Agenda

- CR8371
- CR8358
- Upcoming education
- Hospice resources
- Question/answer forum



CR8371



CR8371

- Effective date: January 1, 2014
 - Implementation date: January 6, 2014
- Provides instructions on demand billing when ABN is issued for GIP

CR8371

- ABN must be issued when:
 - Beneficiary has been receiving covered GIP and hospice determines that continued hospice GIP care is not reasonable and medically necessary; and
 - Beneficiary wants to continue receiving the GIP level of hospice care

CR8371

- Beneficiary may indicate on the ABN that Medicare be billed for a determination
 - Known as a demand bill
 - Occurrence code 32 is reported on the claim with the date the ABN was provided to the beneficiary
 - Services in question are submitted as covered services
 - When billing for both ABN related and non-ABN related services, append the -GA modifier to the line item(s) related to the ABN
 - CMS Publication 100-04, *Medicare Claims Processing Manual*, Chapter 1, Section 60.4.1

CR8371

- If Medicare agrees with provider's determination of noncoverage, the contractor will:
 - Move the GIP line item(s) to noncovered; and
 - Add a line item for RHC for each denied GIP line
 - Charges associated with the added RHC line should be the RHC rate the hospice reports on their claim
 - In absence of hospice submitted RHC line items, the Medicare contractor shall enter the RHC base rate



CR8358



CR8358

- Issued to implement additional data reporting requirements for hospice claims
 - Voluntary reporting period for DOS on or after January 1, 2014 through March 31, 2014
 - Implementation date is January 6, 2014
 - Voluntary reporting will be implemented on claims with through dates on or after January 1, 2014 that are submitted on or after January 6, 2014
 - Mandatory reporting will begin with DOS on or after April 1, 2014

CR8358

- Additional data includes
 - Reporting GIP visits in SNFs and hospitals
 - Reporting the NPI of any nursing facility, hospital, or hospice inpatient facility (when the hospice inpatient facility is not your own)
 - Reporting visits on the date of death
 - Reporting injectable and noninjectable prescription drugs
 - Reporting infusion pumps



Upcoming Education



Upcoming Education

- <http://www.NGS Medicare.com>
- HHH > Education and Training > Training Events Calendar
 - Click the title of the event to go to the Event Details page
 - From here you can view detailed event information, register for the event, and download the material when it becomes available

Upcoming Education

- Please note that this is a tentative schedule and is subject to change at any time. Also, additional education is added throughout the year. Please go to our Web site for current event information.

Upcoming Education

Date	Topic
2/05/14	National Government Services Connex
2/11/14	JK Hospice Updates: Additional Data Reporting Requirements (CR 8358)
2/12/14	National Government Services Connex
2/13/14	JK Hospice Billing Scenarios: Levels of Care
2/17/14	JK Hospice Eligibility and Election
2/24/14	JK Hospice Resources
2/25/14	National Government Services Connex

Upcoming Education

Date	Topic
2/26/14	JK: Billing Compliant Medicare Secondary Payer Claims (Part 1) – Doing it Right the 1st Time!
3/13/14	JK Hospice Updates: Additional Data Reporting Requirements (CR 8358)
3/25/14	JK Hospice Billing Scenarios: Billing Basics



Hospice Resources



CMS Resources

- CMS Web site, Hospice Center
 - <http://www.cms.gov/center/hospice.asp>
- CMS Transmittals
 - <http://www.cms.gov/Transmittals/>
- CMS Internet-Only Manuals
 - <http://www.cms.gov/manuals>
 - Publication 100-02, *Medicare Benefit Policy Manual*, Chapter 9
 - Publication 100-04, *Medicare Claims Processing Manual*, Chapter 11

National Government Services Resources

- <http://www.NGS Medicare.com>
 - Home Health and Hospice portal
 - Acronym Search
 - Resources > Acronym Search
 - Fiscal Intermediary Standard System/Direct Data Entry Provider Online Guide
 - Publications > Manuals
 - Health Insurance Query Access Manual
 - Publications > Manuals
 - Hospice Job Aids
 - Resources > Tools and Materials

National Government Services Resources

- <http://www.NGS Medicare.com>
 - Home Health and Hospice portal
 - Top Claims Submission Errors
 - Claims > Top Claims Submission Errors
 - Medicare Secondary Payer Information
 - Claims > Medicare Secondary Payer
 - Training Events Calendar
 - Education and Training > Training Events Calendar
 - Training Summaries
 - Education and Training > Training Summaries

What You Should Do Now...

- Share information with other staff at your facility
- Use presentation and provided references and resources for guidance
- Continue to attend educational sessions



E-mail Updates

- Subscribe to receive the latest, up-to-date Medicare information.

The screenshot shows the National Government Services website. At the top left is the logo with a star and the text "National Government Services". To the right is a search bar with "Enter Keyword(s)" and "DME" selected, and a "Search" button. Below the search bar are navigation tabs: HOME, RESOURCES, ENROLLMENT, and SOLUTIONS. On the right side of the page, there are icons for email, print, star, and accessibility, along with a "Change Business Type" link. A "QUICK LINKS" sidebar on the left lists: Register for Training, Connex Online Inquiry, Customer Service, Fee Schedules, Forms, Jurisdiction/Connections, Mailing Addresses, Medical Policy Center, and Supplier Manual. The main content area is titled "E-MAIL UPDATES" and includes a welcome message, "E-mail Updates Password Requirements" (listing requirements like 8-character length and use of uppercase, lowercase, numbers, and special characters), and a list of actions: » Subscribe, » Manage Account, and » Unsubscribe. A "PUBLICATIONS" dropdown menu is visible at the bottom left of the main content area.

Web Site Survey

- This is your chance to have your voice heard—Say “yes” when you see this pop-up so National Government Services can make your job easier!


 

WE'D WELCOME YOUR FEEDBACK!

Thank you for visiting the National Government Services Medicare website. You have been selected to participate in a brief customer satisfaction survey to let us know how we can improve your experience.

The survey is designed to measure your entire experience, please look for it at the conclusion of your visit.

This survey is conducted by an independent company ForeSee, on behalf of the site you are visiting.

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Medicare University

- <http://www.MedicareUniversity.com>
- Interactive online system available 24/7
- Educational opportunities available
 - Computer-based training courses
 - Teleconferences, Webinars, live seminars/face-to-face training
- Self-report attendance

Medicare University

Self-Reporting Instructions

- Log on to the National Government Services Medicare University site at <http://www.MedicareUniversity.com>
 - Topic = **JK Hospice ACT**
 - Medicare University Credits (MUCs) = **1**
 - Catalog Number = To be provided
 - Course Code = To be provided
 - For step-by-step instructions on self-reporting, please visit <http://www.NGS Medicare.com> > **Medicare University > Accessing the Self-Reporting Tool**

Thank You!
