

EpicEdge Tips & Tricks

Update One Coverage at a Time, Review All at Once

Referral Entry now includes both a case-level Authorization section with all coverage and counts information for the current referral or auth/cert (1) as well as coverage-level Authorization sections for each active coverage from which you can edit coverage-specific information (2). If you find something in the case-level section that you want to investigate further or edit, clicking on that value takes you to the corresponding field in that coverage's specific Authorization section.

The screenshot displays the EpicEdge Authorization interface. On the left is a navigation menu with items like General, Referred By/To, Scheduling, Appointment List, Flags, Communications, Triage, Diagnoses, Services, and Authorization. The main area is titled 'Authorization' (marked with a circled '1'). It shows summary statistics: 'Estimated Remaining Counts' (0 Completed, 0 Scheduled), 'Total Counts' (No Authorized Override, 2 Service-Level, 2 Requested), and 'Remaining AP Claims' (2 Total, 0 Used). Below this is 'Referral-Level Authorization Information' with fields for Start Date (9/30/2021), Expiration Date (12/29/2021), and IBNR Date (9/30/2022). A 'Coverages as of 09/30/2021' section includes a 'Check Network' button and a table of active coverages. One coverage is listed: 'Heartland Direct Gold/HEARTLAND - SPECIAL BETA' with status 'Use', St 'Y', and Cvg Type 'HMO'. A red box highlights the 'Coverage Auth' option in the left menu (marked with a circled '2') and an arrow points to a detailed 'Coverage Authorization' window for the selected coverage. This window shows 'Reference #' (779841ERE) and 'Auth #' (259088), 'Auth Comments', and 'Service-Level Authorizations' for CPT@/HCPCS. A table lists a service: '147000 (CPT®) - REFERRAL TO PSYCHIATRY' with Reference # 779841ERE, Auth # 259088, From Date 10/10/2021, To Date 4/10/2022, and Req/Rem counts of 2. At the bottom, 'Benefit Info' shows 'Check Required?' as 'Yes' and 'Check Status' as 'APPROVED (10/12/2021, KRUEGER, STEPHEN)'. Navigation buttons for 'Previous' and 'Next' are also visible.