Rover Upgrade

TuftsMedicine
Care at Home

March 2023

Update to Rover Version 10.3

Rover version 10.3 or later is required to connect to Epic November 2022.

If you are unable to log into Rover, please contact the helpdesk for assistance.

Rover Now Requires iOS 15 or Later

Users must be using the latest version of Rover to log in after your organization upgrades to November 2022. If a user is using a device with an iOS version older than iOS 15.0, they will not be able to do so.

If you have problems logging into Rover, please contact the help desk.

Refreshed Styling and Easier Information Access on Rover Schedule

The Schedule now shows appointment details that are most relevant to home care:

- Field users can now see both the start and end time of an appointment instead of having to infer the end time. TBD appointments more clearly show the appointment duration.
- The visit department no longer appears on each appointment because appointments are most likely scheduled for the same department. If users still need to see this information, they can view it in the tooltip.
- Users can open the tooltip and scroll through additional details by long pressing on the desired cell on the Schedule. The tooltip remains open until the user dismisses it by tapping OK or tapping somewhere outside of the tooltip.

In addition, the Schedule now shows updated icons to indicate the sync status of appointments.

*See Tip Sheet

Enter Notes in iOS When a Connection to Your Server is Not Available

When field users work offline, and a home health or hospice visit has been synced, they can now write notes in Rover using Notes Entry, which is available from the Epic menu. Clinicians can enter new notes while offline, then pend or sign them as usual. When they later go back online, the notes are saved to the server.

When a note has been synced, it cannot be edited in future offline sessions.

Create Addenda for Signed Visits in Rover

If you need to edit documentation in a visit that was already signed, you can now do so in Rover. Tap the visit you need to addend and make your revisions, then sign your addendum in the Sign Visit activity.

This works only for visits that can also be signed in Rover. For other visit types, you'll still need to use the Remote Client to make addenda.

If all your required documentation is complete, Rover signs and closes the addendum when you close the encounter. If there is anything missing, push notifications remind you to finish and sign the addendum.

*See Tip Sheets
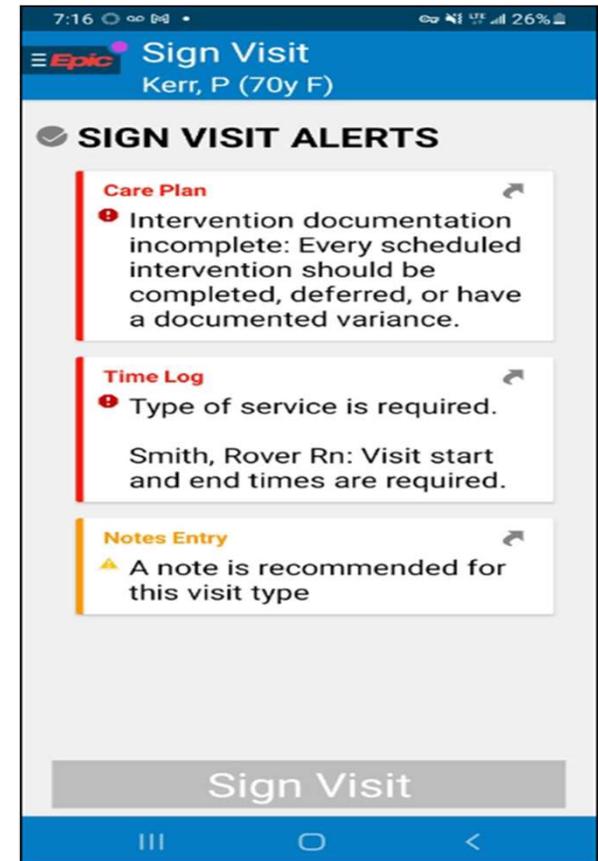
Sign Simple Home Visits in Rover

Now you can sign Rover-only visits on Rover.

After you complete all documentation in a visit, go to the Sign Visit menu item under the Epic menu.

Resolve validation issues by following jump links.
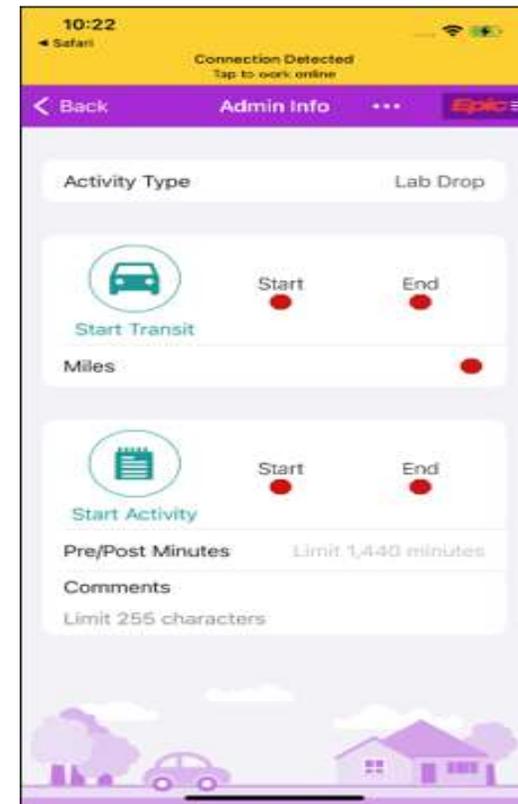
Signing visits is not available in offline mode.

*See Tip Sheet

Admin Info Works Offline for iOS

Field users on Rover can now log non-patient admin time in online or offline mode from the schedule on Rover for iOS.
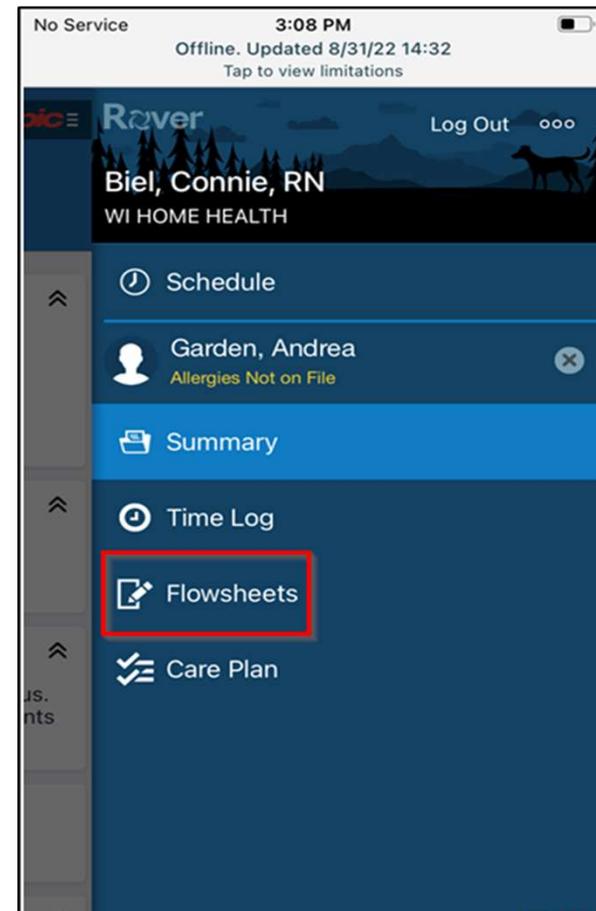
Document Flowsheets in iOS Rover When a Connection to Your Server is Not available

When field users work offline, and a home health or hospice visit has been synced, users can select the Flowsheets activity from the Epic menu and edit flowsheets. When they later go back online, the data is synced to the server.

While offline, a field user can review and edit flowsheet data during that same offline session. After syncing, documentation made in the offline session can be edited, but it cannot be edited in future offline sessions.

See Patient Information Quickly in Schedule on Mobile Devices

- You can now see the patient's address and have the option to jump directly to Time Log to begin your documentation more easily. (A)
- If you still have scheduled visits with a patient who has already passed away, black highlighting calls out their deceased status. (B)
- Wish the patient a happy birthday when you see the birthday cake icon. (C)