**Follow-Up Visit: Quick Reference**

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| **VNA Follow-Up Visit** | **Home Hospice Follow-Up Visit** |
| **PRE-VISIT** | **PRE-VISIT** |
| * Review chart, last note, goals, orders, meds, labs in EPIC | * Review chart, last note, symptom history, orders, meds, comfort kit status |
| * Confirm visit frequency/type per POC | * Confirm visit frequency/type per POC & hospice eligibility |
| * Gather needed supplies/equipment | * Gather needed supplies/equipment |
| **DURING VISIT – ASSESSMENT** | **DURING VISIT – ASSESSMENT** |
| * Compare findings to prior visit | * Focus on symptom control: pain, dyspnea, nausea, anxiety |
| * Assess vitals, pain, skin, mobility, respiratory, GI/GU | * Monitor for decline; note PPS/Karnofsky changes |
| * Fall Risk Assessment (every visit) | * Fall Risk Assessment (every visit) |
| * Medication Reconciliation and Adherence | * Medication Reconciliation and Adherence; Assess PRN use |
| * Evaluate caregiver competency | * Evaluate caregiver competency in comfort measures |
|  | * Psychosocial/Spiritual Assessment |
| **DURING VISIT – EDUCATION** | **DURING VISIT – EDUCATION** |
| * Reinforce prior teaching; assess understanding | * Review signs of decline & when to call hospice |
| * Teach new skills relevant to POC changes | * Reinforce comfort kit use & safe med handling |
| * Ensure Care Plan is patient-centered and updated in real time | * Ensure Care Plan is patient-centered and updated in real time |
| **COORDINATION** | **COORDINATION** |
| * Use EPIC secure messaging for updates | Use EPIC secure messaging for urgent changes |
| * Notify provider for new orders | Communicate changes to IDT; coordinate with MSW/chaplain |
| * Consider referrals to other disciplines when new needs arise |  |
| **DOCUMENTATION IN EPIC** | **DOCUMENTATION IN EPIC** |
| * Document real-time or same day in Rover | * Document real-time or same day in Rover |
| * Complete vitals, wound/device assessments | * Complete symptom scores & interventions |
| * Write narrative on progress toward goals | * Write narrative on comfort, decline, and family support |
| * Update care plan; adjust interventions/goals | * Update care plan; adjust interventions/goals |
| * Enter/route new orders promptly | * Enter/route new orders promptly |
| * OASIS Documentation/Considerations | * HIS/HOPE Documentation Considerations |
| **POST-VISIT** | **POST-VISIT** |
| * Send secure message if coordination needed | * Send secure message if coordination needed |
| * Order supplies as needed | * Order supplies as needed |
| * Confirm next visit in EPIC & with patient (adjust schedule if patient’s condition changes AND document patient/caregiver agreement) | * Confirm next visit in EPIC & with patient (adjust schedule if patient’s condition changes AND document patient/caregiver agreement) |