

EpicEdge Tips & Tricks

Documenting Health Coach Calls or Palliative Care

January 2023

We needed a way to indicate when palliative patients were actively receiving palliative care or had transitioned to receiving health coach calls. In order to accomplish this, we have added the Episode of Care 2 form into Palliative Intake, then added a custom dropdown that will allow the correct option to be displayed for the patient.

Form has been added to Home Health Intake for palliative episodes only.

Category Select

- Health Coach Calls
- Palliative Care

Palliative/Health Coach Calls:

We then created a custom column that will display this information and added it to the HHF Census Palliative - Active Patients report. This column can also be pulled into other palliative reports as needed.

HHF Census Palliative - Active Patients [7912211] as of Mon 1/9/2023 3:55 PM

Care Team Assignment	Patient Name	Patient MRN	Patient DOB	Branch/Service Line	Start of Care Date	Days in HH/HSPC	Palliative/Health Coach Calls
PAL1	[REDACTED]	[REDACTED]	10/22/1939	Tmcah Palliative Law	04/06/2022	279	Palliative Care
PAL1	[REDACTED]	[REDACTED]	8/27/1968	Tmcah Palliative Law	02/17/2022	327	Health Coach Calls
PAL1	[REDACTED]	[REDACTED]	6/21/1931	Tmcah Palliative Law	02/28/2022	316	Palliative Care

The setting can be toggled back and forth depending on the care the patient is receiving, and the report will update in real time.