

# EpicEdge Tips & Tricks

## Cancel POC Event

QA can cancel Plan of Care orders to cancel the associated Plan of Care. This option saves a plan's information, rather than deleting it, without creating revisions that require signatures from providers for plans that will not be used. This is very similar to the old "POC Refresh" event type.

1. From Orders Admin, a report, or a deficiency workqueue, staff can click **"Add Event"** for a plan of care, then add an event of **Cancel POC**. This will cancel the plan of care order without deleting the content of the plan of care.

The screenshot shows the 'Order Info Summary' page in Epic. A table lists several 'Plan of Care' orders. The 'Add Event' button is highlighted with a red box. A red arrow points from this button to the 'New Home Care Event' dialog box. In the dialog box, the 'Event' dropdown is set to 'Cancel POC' (also highlighted with a red box), and the 'Comment' field contains the text 'Order no longer needed.' The 'Accept' button is highlighted with a blue box.

Status	Order ID	Patient	Patient MRN	Order Date	Order Type
Sent	279	HOME HEALTH,THEA	203758	03/30/2018	Plan of Care
Sent	280	HOME HEALTH,OLIVER	203708	03/30/2018	Plan of Care
Sent	282	HOME HEALTH,FELICITY	203777	03/30/2018	Plan of Care
Sent	283	HOME HEALTH,MALCOLM	203778	03/31/2018	Plan of Care
Sent	287	HOME HEALTH,JOHN	203779	04/03/2018	Plan of Care
Sent	288	HOME HEALTH,QUENTIN	203782	04/03/2018	Plan of Care
Sent	319	HHCHARGET			
Sent	345	INT-THIRTYT			
Sent	361	PDGMRAPFIN			
Sent	365	PDGMFOLLO			
Sent	374	ROUNDTWO,I			
Sent	398	HHFPRCTRO			

2. Before this change, staff would need to delete the plan of care itself, but now they can cancel and leave the content there for review, as the plan of care will be available in read-only status with a banner explaining the cancellation.

The screenshot shows the 'Plan of Care' interface. A yellow banner at the top states: 'This Plan of Care has been canceled, and its information can no longer be updated.' Below the banner, the plan details are shown: 'Home Health ROC Plan of Care 7/6/23'. The 'Plan ID' is 224. The effective dates are 'Effective from: 7/6/2023' and 'Effective to: 9/3/2023'. The last updated date is 'Last Updated On: 9/7/2023'.