



OASIS Accuracy

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**August is:
Timeliness of Care**

Timeliness of Care M0102 & M0104

WHAT IS TIMELINESS OF CARE ?

- ▶ TIMELINESS OF CARE IS A PROCESS MEASURE BASED ON M0102 & M0104 OF THE OASIS ASSESSMENT
- ▶ IT IS ONE OF THE PROCESS MEASURES THAT IS USED WHEN CALCULATING OUR AGENCY'S STAR RATINGS AND VALUE BASED PURCHASING SCORES
- ▶ SIMPLY PUT:
- ▶ THE SOC/ROC VISIT MUST BE WITHIN 48 HOURS OF THE REFERRAL OR WITHIN 48 HOURS OF THE PATIENT'S RETURN HOME FROM THE INPATIENT FACILITY. IF SOC/ROC MUST BE MOVED BEYOND THIS DATE, YOU MUST CALL THE MD BEFORE THIS TIME FRAME EXPIRES, AND RECEIVE MD ORDERED SOC DATE TO BE CONSIDERED COMPLIANT WITH THE REGULATION

CALCULATION OF THE MEASURE IS BASED ON MO102/MO104

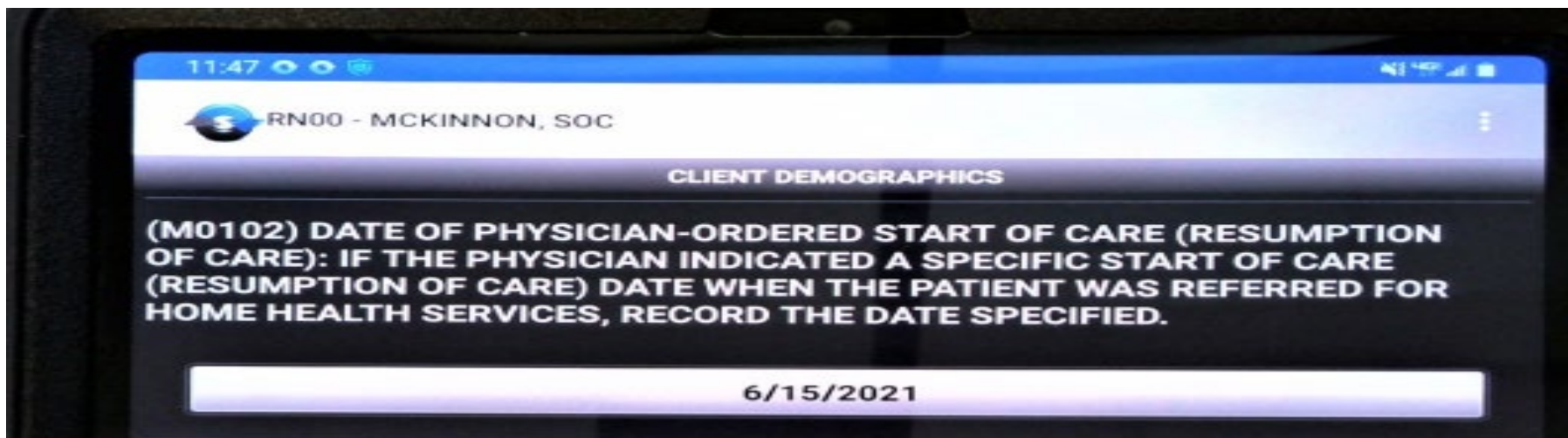
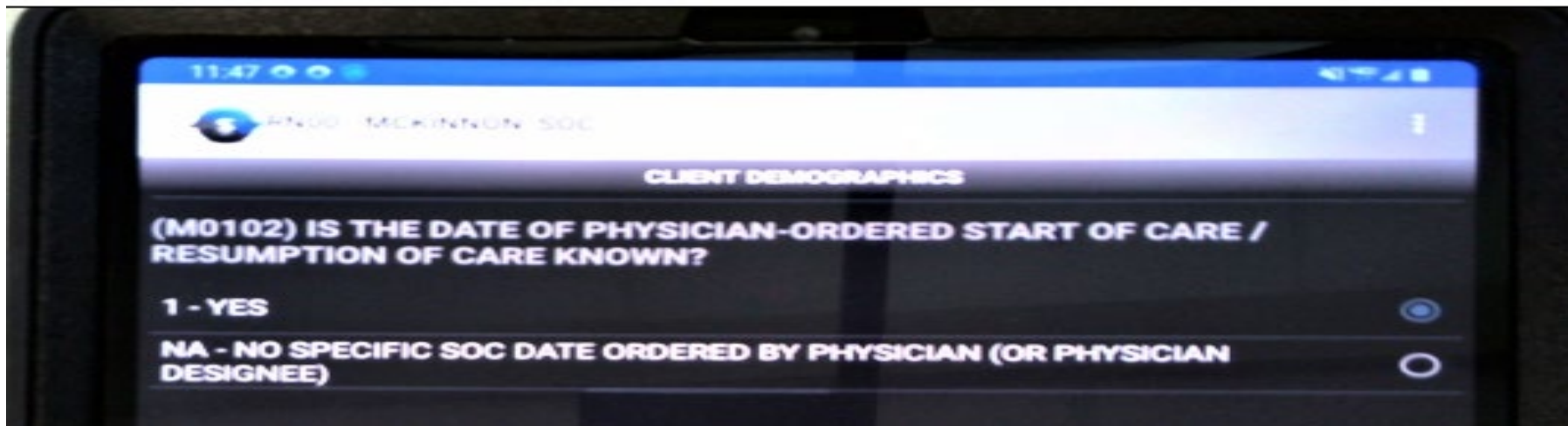
(M0102) Date of Physician-ordered Start of Care (Resumption of Care): If the physician indicated a specific start of care (resumption of care) date when the patient was referred for home health services, record the date specified.

/ / [Go to M0110, if date entered]
month day year

NA - No specific SOC date ordered by physician

(M0104) Date of Referral: Indicate the date that the written or verbal referral for initiation or resumption of care was received by the HHA.

/ /
month day year



M0102 & M0104 as seen on the tablet

11:46

RN00 - MCKINNON, SOC

CLIENT DEMOGRAPHICS

(M0102) IS THE DATE OF PHYSICIAN-ORDERED START OF CARE / RESUMPTION OF CARE KNOWN?

1 - YES

NA - NO SPECIFIC SOC DATE ORDERED BY PHYSICIAN (OR PHYSICIAN DESIGNEE)

This screenshot shows a tablet interface for a client named MCKINNON, SOC. The screen displays a question (M0102) regarding the date of physician-ordered start of care or resumption of care. Two radio button options are provided: '1 - YES' and 'NA - NO SPECIFIC SOC DATE ORDERED BY PHYSICIAN (OR PHYSICIAN DESIGNEE)'. The 'NA' option is currently selected.

11:46

RN00 - MCKINNON, SOC

CLIENT DEMOGRAPHICS

(M0104) DATE OF REFERRAL: INDICATE THE DATE THAT THE WRITTEN OR VERBAL REFERRAL FOR INITIATION OR RESUMPTION OF CARE WAS RECEIVED BY THE HHA.

6/15/2021

This screenshot shows the same tablet interface as above, but for question (M0104) regarding the date of referral. The question asks for the date that a written or verbal referral for initiation or resumption of care was received by the HHA. The date '6/15/2021' has been entered into the text field below the question.

TEAM PLAYERS IN REACHING AGENCY GOAL

- ▶ INTAKE
- ▶ MANAGER & SCHEDULER
- ▶ CLINICIAN
- ▶ QA

INTAKE DEPARTMENT

- ▶ FOR BOTH SOC & ROC, INTAKE MUST:
 - ▶ ENTER A “CLINICAL COMMENT -INTAKE” COORDINATION NOTE THAT INCLUDES: **EITHER** MD ORDERED SOC DATE: ____/____/____ **OR** IF NONE DOCUMENTED N/A AND ADD
 - ▶ REFERRAL DATE ____/____/____
- ▶ REPEAT THIS PROCESS IF THERE WAS A DELAY IN THE DISCHARGE OR UPDATED REFERRAL INFORMATION WAS OBTAINED AFTER THE ORIGINAL COORDINATION NOTE WAS COMPLETED. MAKE SURE TO UPDATE THE REFERRAL DATE IN THE REFERRAL SOURCE TAB FOR SOC

MANAGER

- ▶ IF SOC/ROC MUST BE MOVED BEYOND THE 48 HOUR LIMIT, MANAGER MUST CALL MD BEFORE THE 48 HOURS EXPIRES TO GET A NEW DATE.
- ▶ MANAGER WILL CALL MD TO DISCUSS/REQUEST A NEW SOC/ROC DATE, NOT A DATE RANGE.
 - ▶ ENTER A “CLINICAL” COORDINATION NOTE IN THE FIRST LINE YOU WILL ENTER “REFERRAL DATE VALIDATION”
 - ▶ ENTER NEW MD ORDERED SOC/ROC DATE
 - ▶ FOR SOC, **UPDATE REQUESTED DATE OF EVALUATION** ON THE **SCHEDULING TAB** IN THE **REFERRAL** SCREEN
 - ▶ BE SURE TO UPDATE THE DATE FOR ANY ADD ON EVALUATIONS AS WELL, SO THEY ARE NOT MISSED
- ▶ IF THE SOC VISIT IS PUSHED OUT TWICE, OR A DELAY OF GREATER THAN FOUR DAYS, THE DIRECTOR MUST BE NOTIFIED.
- ▶ ON FRIDAY IF THERE ARE ANY SOC/ROC, THAT CANNOT BE SCHEDULED TO BE SEEN BY SUNDAY, A CALL TO THE MD TO REQUEST SOC ON MONDAY MUST BE MADE AND THE APPROPRIATE COORDINATION NOTE ENTERED AS STATED ABOVE
- ▶ **MANAGERS WILL INSTRUCT SCHEDULERS AND CLINICIANS THAT THE MANAGERS ARE TO BE NOTIFIED IF ANY SOC/ ROC IS MOVED OUTSIDE THE 48 HOUR TIME FRAME.**

Evaluation Visits*



Requested Date of Evaluation:*

Admitting Discipline:*

Scheduling Acuity:

10/27/2020

SKILLED NURSE

Perform Add-On Evaluation prior to Approval of the POC, but on/after the same day as the Comprehensive Assessment Visit?

Number of Add-On Evaluations to be associated with the Comprehensive Assessment Visit?

1 2

Requested Date of Evaluation:

Add-On Discipline:*

Scheduling Acuity:

10/27/2020

PHYSICAL THERAPIST

Requested Date of Evaluation:

Add-On Discipline:*

Scheduling Acuity:

10/27/2020

OCCUPATIONAL THERAPIST

Allow Clinician to complete Rapid Subsequent Visit for this patient?

CLINICIAN

- ▶ AT SOC/ROC VISIT, CLINICIAN WILL READ THE “CLINICAL COMMENT-INTAKE” /”CLINICAL” COORDINATION NOTES TO DETERMINE THE CORRECT RESPONSE TO OASIS MO102 & MO104.

MD ORDERED SOC DATE VS. REFERRAL DATE

(M0102) **Date of Physician-ordered Start of Care (Resumption of Care):** If the physician indicated a specific start of care (resumption of care) date when the patient was referred for home health services, record the date specified.

/ / [Go to M0110, if date entered]
month day year

NA - No specific SOC date ordered by physician

(M0104) **Date of Referral:** Indicate the date that the written or verbal referral for initiation or resumption of care was received by the HHA.

/ /
month day year

IF THERE IS A PHYSICIAN ORDERED SOC DATE IN THE CLINICAL COMMENT-INTAKE /CLINICAL COORDINATION NOTE, ENTER IT IN MO102 AND MO104 WILL THEN BE GRAYED OUT , ALWAYS BE SURE TO USE THE LAST NOTE ENTERED

- IF THERE IS NO PHYSICIAN ORDER SOC/ROC DATE, MO102 IS N/A AND YOU WILL COMPLETE MO104 AND ENTER THE REFERRAL DATE LISTED IN THE COORDINATION NOTE

- IF THERE IS MORE THAN ONE COORDINATION NOTE WITH THIS INFORMATION YOU WILL USE THE MOST RECENT NOTE WITH THE MOST UP TO DATE INFORMATION TO BASE YOUR ANSWERS ON

QUALITY

- ▶ UPON REVIEW OF SOC/ROC OASIS, QA WILL READ ALL APPLICABLE CLINICAL INTAKE COORDINATION AND CLINICAL NOTES & MAKE CORRECTIONS AS NEEDED TO THE OASIS, MO102 & MO104.



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FAST

FACTS

**September is:
Homebound Status**

